

QUALITY POLICY

The following statement is the Quality Policy of the Organisation and applies to any work undertaken. We will work to the highest Quality and Standard for our Clients. This work will be completed in accordance with Company's expectations and goals, these are:

To achieve these high expectations and goals the Organisation calls upon its work force to work in conjunction with the Client to reach the highest expectations for each contract.

Our objectives are:

- **Customer Satisfaction**
- **Full Range of Quality Products**
- **High Standard of Craftsmanship**
- **A Complete Professional Service**
- **Attention to detail**
- **Trained Personnel**

To meet this commitment, the Organisation will operate under the control of a Quality System laid down in the ISO 9001 :2008 series of standards. It is the Company's objective to operate and review this Quality Policy continuously by the Management and to implement and operate fully the ISO 9001 :2008 Standard through registration and annual review.

The Company has a commitment to continual improvement of the Quality System by improving Customer Satisfaction via the Customer Complaints System.

It is the Company's belief that, in applying these standards, it will be able to meet the requirements of its Customers and Industry.